

Best Practice Austria – a brief introduction

- Creation and implementation of the national eHealth (NeHC) centre in the Czech Republic



- Social Insurance Services Digital Transformation (DX) Project
New Candidates Placement System,
Subsidy Schemes Management System and
Performance Management System for Public
Employment Service (PES)

- Development of Internal Control System and Internal Audit in the public administration of the Republic of Latvia



Agency for Economic Cooperation and Development

- Agency for Economic Cooperation and Development (aed) – was founded in 2003 as a non-profit association.
- aed is the in-house service provider of the Republic of Austria for the implementation of international reform projects.
- Members are the Austrian Federal Government, public and semi-public bodies, e. g. Austrian Chamber of Commerce, Federation of Austrian Industries.
- aed is an operational networking platform for the international positioning of innovative solutions of the Austrian public administration.



Best Practice Austria

An initiative of aed to raise awareness and export of Austrian best practice of the public administration and the economy as well as for the synergy of EU funding options for reforms.



Austrian Partnership Programme

- Organisational support for international knowledge transfer from and to Austria involving experts from the spheres of administration and business

Catalogue

- Compilation of Austrian best practice by categories

Umbrella brand

- Pooling best practice from public administration, business and industry under the umbrella brand “Best Practice Austria”



Project initiation and implementation

- Initiating and implementing administrative cooperation projects with other countries and using the leverage effect for follow-up projects

Interface to business and industry

- Raising awareness of Austrian products and services in target countries

Selection of European best practice

- Identification of European best practice to emulate when implementing reforms in Austria

Services

- Support for the initiation and implementation of Austrian and EU reform projects – national and international
- Advising Austrian stakeholders on applying for EU programs
- Competent project management - both logistical and financial management of projects, monitoring and evaluation
- Project development, promoting consortia and networking

Key sectors

- Digitalisation
- eGovernment
- Green technologies
- Health
- Internal audit and compliance
- Justice and home affairs
- Social and employment services
- Tax and finance
- Tourism

aed pre-accession EU-projects Western Balkans

- Support to the Rule of Law in Montenegro (EUROL 3)
- Consolidation of the justice system in Albania (EURALIUS V)
- Improving capacities and capabilities within the prison system in the Republic of Serbia
- International monitoring operation – support to the process of re-evaluation of judges and prosecutors in Albania
- Support to the formulation, coordination and implementation of anti-corruption policies in Albania
- Support to Albanian Civil Service
- Support to the Civil Service and Public Administration Reform in North Macedonia



- Point of Contact:

aed – Agency for Economic Cooperation and Development

Heiligenstädter Lände 29, 1190 Vienna

office@aed.or.at

www.aed.or.at

“We support a strong Europe. Best practice exchanges between public administrations lay the foundation for stability and competitiveness.”

Dr. Michael Spindelegger - President aed –
former Vice Chancellor and Federal Minister Foreign Affairs